



E-micromobility vehicle information

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Brand:

NCM

Product name:

ASPEN Series [Type Si5] Model: Aspen, Aspen Plus

Serial number:

Certificate approval number (required from 1 August 2025):

NSW29584

This product complies with the following standards:

EN 15194:2017 + A1 Clause 4.2

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Vehicle specifications

Maximum speed: 25KPH

Maximum weight: 25KG

Maximum continued rated power output (for e-bikes): 250W

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Before using this vehicle, check the applicable local laws relating to your intended use of the vehicle on roads, footpaths, shared paths, bicycle lanes and bicycle paths.

- e-bikes: transport.nsw.gov.au/ebikes
- other vehicles: transport.nsw.gov.au/skateboards-scooters-rollerblades

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WARNING! Follow these safety instructions to reduce the risk of fire, explosion and electric shock.

DO:

- Only use batteries and chargers supplied or recommended by the manufacturer.

Compatible products:

Battery Model No. i5-4813H rated 48V, 13Ah, 624Wh Approval No. EESS250433-0 (Authorised Mark CCS-250433-EA)

Model details and number:

Battery Charger Model No. SSLC109V55A rated 54.6Vdc, 2Adc Approval No. AZ 69026262 (Authorised Mark TUV-026262-EA)

Model details and number:

- Maximum charging time this vehicle should be charged for: 4-8hrs (supervised charging)
- Charge your vehicle and batteries in an open area away from combustible and highly flammable materials, such as beds, sofas and carpets.
- Store and charge your vehicle and batteries in a cool, dry place away from direct sunlight.
- Store and charge your vehicle and its batteries away from doorways.
- Allow time for batteries to cool before recharging or storing.
- Keep batteries away from moisture, heat and impact.

WARNING! Modifying or tampering with your vehicle can result in a fire, explosion or electric shock.

DON'T:

- Modify or tamper with any component of this vehicle.
- Charge this vehicle for more than the recommended charge time.
- Leave charging batteries unattended or on charge overnight.
- Use or charge a damaged battery.
- Use or charge this vehicle if it is damaged.
- Use batteries or vehicles that are overheating or showing signs of failure, such as swelling, leaking or venting gas.
- Buy or use a vehicle or battery that has been altered or modified.

Learn more about lithium-ion battery safety: nsw.gov.au/lithium-ion-battery-safety

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This section is optional

Do not attempt to repair your damaged vehicle, take it to a qualified repair person

For further information on service and repair of your vehicle or battery,

Insert preferred contact method, such as website, email or phone number

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WARNING! Fires involving lithium-ion batteries can occur rapidly and can be violent, involving toxic smoke and vapours, flames, and molten projectiles.

If your vehicle or battery emits sparks, smoke or flames, evacuate the area and call Triple Zero (000). Close doors if safe to do so.

Warning signs include:

- Pungent odours
- Discolouration, blistering, bulging, or swelling of the casing
- Leaking electrolyte
- Heating up and becoming extremely hot to touch
- Abnormal popping, hissing or crackling sounds, smoke, and fumes

Never touch a swollen or ruptured device or battery with bare hands.

Seek urgent medical assistance if anyone has been exposed to spilled electrolyte, flying debris, smoke or vapours, or flames.

Make sure you know what to do if your device or battery is smoking or on fire:
[fire.nsw.gov.au/batteries/what-to-do](https://www.fire.nsw.gov.au/batteries/what-to-do)

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For vehicles where the battery can be separated from the vehicle

Safely separate your vehicle battery for disposal by following these instructions:

Insert device specific instructions or link to instructions on how to safely separate battery

<https://www.epa.nsw.gov.au/Your-environment/Recycling-and-reuse/household-recycling-overview/Safe-battery-recycling>

For all vehicles

WARNING: Do not dispose of this vehicle or components of this vehicle in household or kerbside garbage bins. When disposing of this vehicle or components of this vehicle, check the applicable local waste and disposal laws.

Learn how to safely dispose of your device and battery at: [epa.nsw.gov.au/safe-battery-recycling](https://www.epa.nsw.gov.au/safe-battery-recycling)

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Other important safety information

Insert further safety information if required

Do not charge battery unsupervised. Use only original charger. Follow safety guidelines set out in the user manual.

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Insert name of business providing this information

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Insert publication date of document
